

Network evaluation

Evaluation activities
Report 2020



Government of the Netherlands



IGLYO is funded by the Rights Equality and Citizenship (REC) programme 2014-2020 of the European Union, the European Youth Foundation of the Council of Europe, and the Dutch Ministry of Education Culture & Science
IGLYO aisbl is a registered charity in Belgium (No d'entreprise: 808808665)
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Table of contents

Table of contents	2
Sample	3
Activities	3
Annual Members Online Meeting	3
UNITE: Global Youth Pride	4
Online Activist Academy	4
Education project	5
Advocacy work	5
Membership communication	6
Social media	6
Areas of work	6
Benefits	7
Sexual orientation, gender identity and expression and sex characteristics	7
Accessibility needs	8



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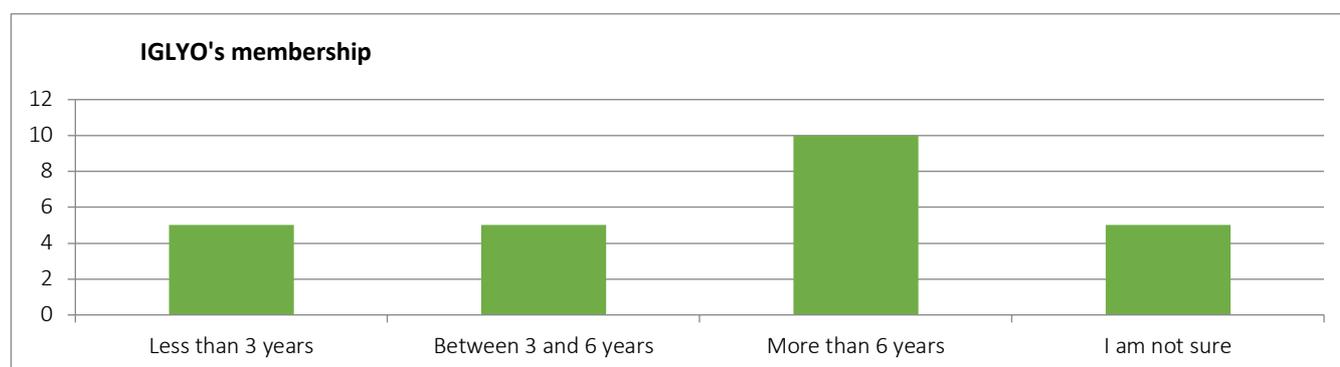
D6. Network evaluation report

In November, IGLYO developed a network evaluation to gather data from stakeholders on the impact of our work. To gain a better insight into the organisation's strengths and areas for improvement, an online questionnaire was distributed to relevant membership, partner organisations, and participants who have attended events. We received a total of **13 valid responses** to the questionnaire.

Sample

The survey was completed by participants from different European regions: Croatia (1), Estonia (2), Finland (1), Germany (1), Portugal (1), Moldova (2), Spain (1), Sweden (1), Switzerland (1), Turkey (1) and Ukraine (1).

Most organisations have been members of IGLYO for more than 6 years (30,77%) or between 3 and 6 years (30,77%), although there is a good representation from those who have been members for less than 3 years (15,38%). Likewise, most organisations (72,41%) are LGBTQI NGOs who have a section working on youth, and only a lower percentage works exclusively with LGBTQI youth (17,24%). This goes in line with IGLYO's membership.



Activities

Annual Members Online Meeting

Due to the ongoing pandemic, IGLYO, adapted its Annual Members' Conference into two separate online events: an online meeting of members and a global youth pride festival open to all young people. The members' meeting was attended by 37 organisations. IGLYO's board and staff presented our annual report 2020, financial report 2019, and the work plan and budget for 2021. Most respondents attended IGLYO's AMC in 2020 (75%). The average level of satisfaction from those who attended was high: **8,2/10 (the same as last year)**.

Those who did not attend provided the following reasons:

- The time did not work out for us
- We had difficulties to participate due to pandemic crisis
- Too many online meetings lately - we voted, but not participated

Those who attended provided the following overall feedback:

- It was constructive, effective & fast
- Didn't have much participation
- The element of the physical interaction is missed
- Very well organised and structured online event, that it hard to do in these COVID-19 realities

UNITE: Global Youth Pride

In response to COVID 19 and the subsequent cancellation of most pride events across Europe and beyond, IGLYO created an ambitious project to coordinate a global youth pride festival online. With 16 hours of unique content across two days (Sat 3 & 10 October), the programme comprised of 25 speakers, 6 panel discussions, 12 artistic performances to showcase queer youth talent from across the globe, and four DJ sets. Most respondents attended IGLYO's AMC in 2020 (75%). The average level of satisfaction from those who attended was high: **9,1/10 (1 point higher than last year)**.

Those who did not attend provided the following reasons:

- We had difficulties to participate due to pandemic crisis
- Too much happening online

Those who attended provided the following feedback:

- The app was well-built and user-friendly, though some panels were a bit too long.
- Very interesting content
- Diverse and interesting content
- We believe this should happen even without the current pandemic

Online Activist Academy

Due to the ongoing pandemic, IGLYO decided to organize its fourth Activist Academy as an online training programme. As a result, IGLYO decided to open the event to young people outside of Europe and worked with international partners such as ILGA World's Youth Committee (global), Youth Voices Count (Asia-Pacific) and Labrys (Central Asia). The Activist Academy has its own evaluation (which is included in its **report**). Out of all respondents to the network evaluation survey, only 3 attended the activist academy (25%). The average level of satisfaction is average: **5/10**. This is probably due to the lack of respondents to this question.

Respondents who did not attend provided the following reasons:

- Some staff members of the organization aged below 30 already attended the activist academy, while those who didn't couldn't participate due to the timing - during that time the organization

was on an official vacation. We did not find other members, such as volunteers, that were willing to participate.

- We had difficulties to participate due to pandemic crisis
- Didn't have capacity to find someone to attend
- Covid presented a number of challenges that required our attention
- Not enough human resources for us to participate
- Had no time actually
- We could not find a young person willing to participate

Education project

IGLYO carried out several activities related to the education project throughout 2020. Firstly, IGLYO has designed the LGBTQI Inclusive Education Survey in 15 different languages to highlight the current experiences and lived realities of LGBTQI learners in different Member States. This data will assist local and national organisations in their advocacy work towards a more inclusive education for all LGBTQI learners. Secondly, IGLYO chaired progress meetings with the governments and civil society organisations to discuss developments within their inclusive education policies and action plans and has worked with local NGOs to assist on concrete changes to their current situation. Finally, grounded on the work of the education index and report, IGLYO has assisted members and other organisations in their work on advocacy related to inclusive education and has participated with key stakeholders (such as intergovernmental organisations).

More than half of respondents had participated in any of the branches of the education project (72,7%). The average level of satisfaction is very high: **8,9/10 (the same as last year)**.

Respondents who did not participate in this project provided the following reasons:

- We had difficulties to participate due to pandemic crisis

Respondents who participated provided the following feedback:

- Very well organized, though this year there's not been much going on
- Very important, well presented and also something that we need to keep doing on a periodic basis.

Advocacy work

One of the main areas of work of IGLYO is advocacy. IGLYO represents LGBTQI youth across Europe and participate in several meetings to advocate for topics like inclusive education, youth representation, health, etc. In 2020, IGLYO attended more than 10 meetings and worked on more than 10 statements related to the promotion of LGBTQI youth rights. Respondents were asked about the quality of our work representing the voices of LGBTQI youth in front of governments and other NGOs. Most of participants were aware of this work (90%) and the average level of satisfaction was high: **8/10 (slightly lower than last year, 0,5)**.

Respondents who were aware of our advocacy work provided the following feedback:

- We've seen more work happening and are happy with it. We want to be more engaged
- We've said in previous surveys that we would like IGLYO doing more work
- We have been exposed to the network lobbying also on a local level

- Could be done way much more in supporting membership, raising awareness on advocacy possibilities, on how to better advice for youth rights on both national and international levels

Membership communication

Throughout the year, IGLYO contact its members to provide them with updates about the work the organisation is doing and to consult on the membership standpoint in relation to particular matters. The average level of satisfaction of members with this activity was high: **8,32/10 (the same as last year)**.

Respondents who informed about their level of satisfaction provided the following feedback:

- We receive your information on time. Information is very clear, unfortunately this year covid19 pandemic has limited our human resources and the possibility to participate to the activities. We apologize but in our group only 3 people are able to read and fully understand the newsletters in English, so we take more time to translate and communicate them to the group of activists.
- Very nice newsletters
- Very informative and direct also accessible.
- Great newsletters this year <3

Social media

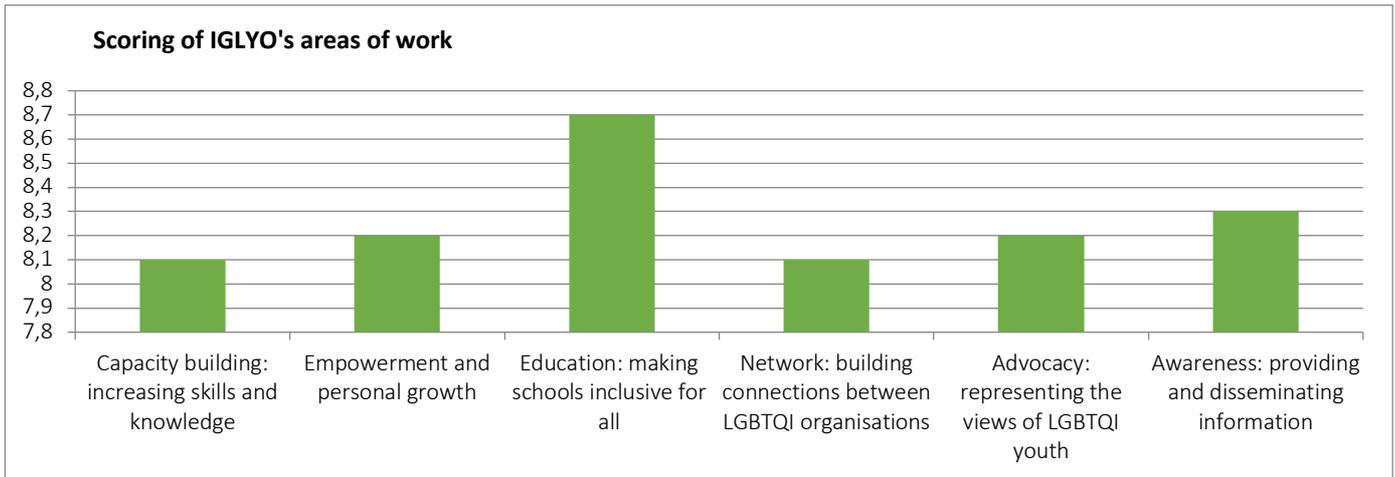
A big part of IGLYO's communications work takes place online by using a number of different platforms (e.g. social media, website etc.) and tools (e.g. videos, targeted advertising, news articles, infographics and images etc.) that are used to share IGLYO's vision, showcase our events and activities, raise awareness about LGBTQI rights, increase participation in events and research surveys, and reach out to members and alumni. IGLYO has particularly launched some campaigns throughout the year. The average level of satisfaction is high: **8,4/10 (the same as last year)**. The organisations that did not follow IGLYO's work on social media did not provide any reason for that.

Respondents who informed about their level of satisfaction provided the following feedback:

- Would like to see more diverse information
- Well communicated and in light of this - there should be more interaction with members through social media
- Love Instagram this year!

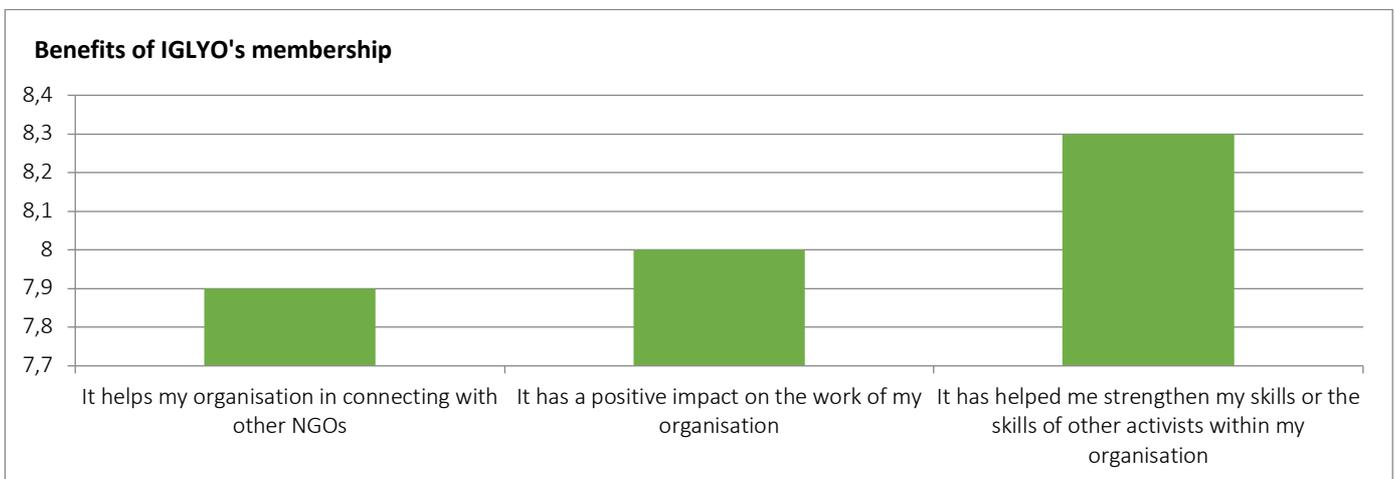
Areas of work

Participants were asked to rate IGLYO's work in relation to the main areas of work of the organisation: capacity building, empowerment and personal growth, advocacy work, making education inclusive for all, awareness and disseminating information, and network. All areas were scored with a high average level as it can be shown in the breakdown table and figure below.



Benefits

Participants were also asked for their level for agreement with some statements in relation to how IGLYO has benefited their organisations. All areas were scored with a high average level: IGLYO helps my organisation in connecting with other NGOs (7,9/10); IGLYO's work has a positive impact on the work of my organisation (8/10); and IGLYO has helped me strengthened my skills or the skills of other activists (8,3/10). The following graphic shows the overall satisfaction in relation to these benefits.



Sexual orientation, gender identity and expression and sex characteristics

Participants were asked to rate the work of IGLYO in relation to the grounds of protection. Sexual orientation and gender identity and expression were scored very high (9,2/10, both of them), whereas sex characteristics was scored with a lower average number (8,3/10). These numbers are higher than what IGLYO scored in previous years.

Accessibility needs

For the first time, the survey asked respondents about their accessibility needs for IGLYO's online and live events (e.g. need for translation, sign language...) in an open question. Below we list the responses received:

- We apologize but in our group only 3 people are able to speak and fully understand English, for this reason it will not often be possible to participate online meetings and live events
- Would be nice to have subtitles for pre-recorded stuff
- We believe that sign language is to be taken as the norm, more over a more structure way how to inform us members of when is what and at what time.
- Russian translation for non-English speakers from Eastern Europe region. Many of our community members do not speak any English



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