

Annual Evaluation 2019

Data Analysis 2019

In 2019, IGLYO developed an evaluation to gather **data from stakeholders** on the impact of our work. To gain a better insight into the organisation's **strengths** and **areas for improvement**, an online questionnaire was distributed to relevant membership, partner organisations, and participants who have attended events. We received a total of **29 valid responses** to the questionnaire.

[Click here](#) to read the full report in depth.

Benefits

Participants were also asked for their level for agreement with some statements in relation to how IGLYO has benefited the organisation. All areas were scored with a **high average level**.



8,9/10
IGLYO has benefited my organisation



8,9/10
IGLYO helps my organisation in connecting with other NGOs



8,7/10
IGLYO has helped me strengthen my skills of other activists



8,7/10
IGLYO represents my organisation's views

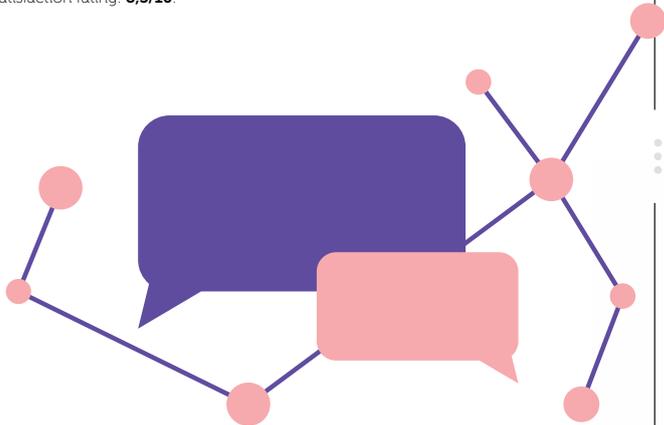


8,6/10
IGLYO has a positive impact on the work of my organisation

Membership communication

Throughout the year, IGLYO contact its members to provide them with **updates** about the work the organisation is doing and to **consult** on the membership standpoint in relation to particular matters.

Satisfaction rating: **8,3/10**.



Social media

A big part of IGLYO's communications work takes place online by using a number of **different platforms** (e.g. social media, website etc.) and **tools** (e.g. videos, targeted advertising, news articles, infographics and images etc.) that are used to **share IGLYO's vision**, showcase our **events** and **activities**, **raise awareness** about LGBTQI rights, **increase participation in events** and **research surveys**, and **reach out** to members and alumni. IGLYO has particularly launched some **campaigns** throughout the year. The vast majority of respondents follow IGLYO on social media (97%).

Satisfaction rating: **8,5/10**.

Reasons for not following IGLYO's work on social media: none provided.

Sexual orientation, gender identity and expression & sex characteristics

Participants were asked to rate the work of IGLYO in relation to the grounds of protection. **Sexual orientation** and **gender identity** were scored **very high** (9,5/10, both of them), whereas **sex characteristics** was scored with a **lower average** number (7,92/10). These numbers are **higher than** what IGLYO scored in **previous years** (around 8,5 for sexual orientation and gender identity and expression, and below 7,5 for sex characteristics).

Areas of work

Participants were asked to rate IGLYO's work in relation to the **main areas** of work of the organisation: capacity building, empowerment and personal growth, advocacy work, making education inclusive for all, awareness and disseminating information, and network.



Education
Making schools inclusive for all LGBTQI people



Network
Building connections between LGBTQI organisations



Advocacy work
Representing the views of LGBTQI youth



Awareness
Providing and disseminating information



Capacity building
Increasing skills and knowledge



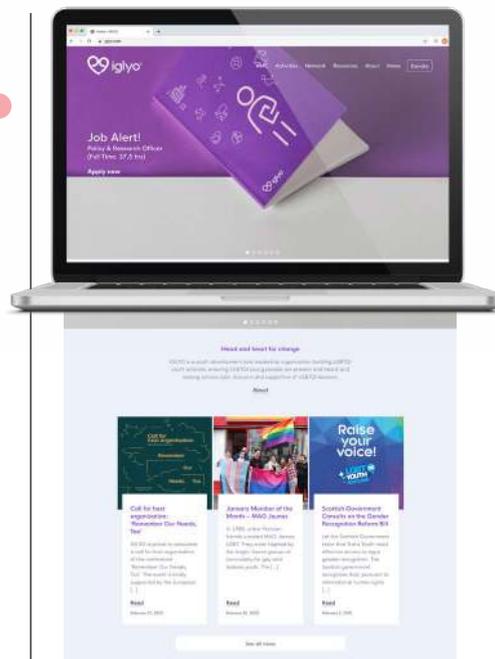
Empowerment
Personal growth of young activists

Suggestions for the areas that were scored with a lower level

- Small events between fewer neighbouring countries,
- Possibility to send multiple members to big events.
- More diverse training
- Translations of work
- Inclusivity for sign interpretations at events.
- More transparency and dissemination of advocacy work information.
- Work on other capacity building projects.

IGLYO's other strengths according to respondents

- Transparency
- Members assembly
- Strong and diverse leading board
- Ongoing communication
- Receptiveness of feedback
- Representation of LGBTQ youth widely
- Work with intersex youth and European institutions
- Good understanding of members' needs



IGLYO's website

IGLYO's website is updated regularly with **news about opportunities** with the organisation, **projects** and other **events**. Participants were asked whether they had visited the website recently and what was their level of satisfaction. Most respondents had visited the website (86,2%).

Satisfaction rating: 77/10.

Reasons for not visiting the website: they did not need the information that is held there, but they found it useful when they had to use it.

<http://www.iglyo.com>

Main activities

There are four main activities and projects IGLYO focuses on: the Annual Members Conference (1), the Activist Academy (2), the Education Project (3) and Advocacy Work (4).

1 Annual Members Conference

This year's Annual Members' Conference was the **largest to date** with **over 100 attendees**. During the three days workshops were held on various topics including **IGLYO's Work Plan & Budget 2020, refugees and migration, and LGBTIQ rights in Finland**.

Most respondents attended IGLYO's AMC in 2019 (88%).
Satisfaction rating: **8/10**

88%
respondents
attended
the AMC

Those who did not attend provided the following reasons: timing, personal matters, travel issues, lack of time/capacity.

3 Education project

IGLYO carried out several activities related to the education project throughout 2019. Firstly, IGLYO has designed the **LGBTIQ Inclusive Education Survey** in **15 different languages** to highlight the current experiences and lived realities of LGBTIQ learners in different Member States. This data will assist local and national organisations in their advocacy work towards a more inclusive education for all LGBTIQ learners.

More than half of respondents participated in the education project (65.5%).
Satisfaction rating: **9/10**



2 Activist Academy

This is IGLYO's main capacity building programme. This year the Activist Academy saw some changes versus the previous years, including an **increase in participant numbers**, an **upgraded agenda** and **six days** of activities instead of five. The Activist Academy has its own evaluation (which is included in its report).

Only a few attended the activist academy (34%).

Satisfaction rating: **9/10**.

Reasons for not attending: lack of capacity or time, timely errors, not being chosen or having unavailable participants within their organisation.



4 Advocacy work

One of the main areas of work of IGLYO is advocacy. IGLYO represents LGBTIQ **youth all across Europe** and participate in several meetings to advocate for topics like **inclusive education, youth representation, health**, etc. In 2019, IGLYO attended **more than 15 meetings** and respondents were asked about the quality of our work representing the voices of LGBTIQ youth in front of governments and other NGOs. Most of participants were aware of this work (86%).

Satisfaction rating: **8,6/10**

Demographic

Most organisations have been **members** of IGLYO for **more than 6 years** (38%), although there is a good representation from those who have been members for **less than 3 years** (21%) and those who have been members **between 3 and 6 years** (24%).



Most organisations are **LGBTIQ NGOs** who have a section **working on youth** (72,5%), and only a lower percentage **works exclusively with LGBTIQ youth** (17%). This goes in line with IGLYO's membership.

Countries by region in alphabetical order

Azerbaijan (1)
Belgium (1)
Bulgaria (1)
Croatia (2)
Cyprus (1)
Finland (1)
Hungary (1)
Ireland (1)
Italy (1)
Lithuania (1)
Malta (2)
Moldova (1)
Montenegro (1)
Norway (1),
Portugal (2)
Russia (1)
Slovak Republic (1)
Slovenia (2)
Spain (2)
Switzerland (1)
Ukraine (2)
United Kingdom (1)



* All scales of the questionnaire have been transformed to 0 to 10 scales, to simplify the analysis.

